

BOOKING PROCEDURES & GENERAL INFORMATION (2018)

To enable us to provide you with a smooth and professional Check-in, your compliance with the following simple procedures will be much appreciated.

BOOKING FORM

Complete enclosed Booking Form in BLOCK CAPITALS with names of Party in *Room Pairings* (where applicable).

(Note: All Deposits are non-refundable)

SELF-CATERING BOOKINGS

Balance of Payment is due a minimum of **8 weeks** prior to arrival date, or, **IN FULL** if booked **within 8 weeks** of arrival date.

CHECK-IN

Please check-in at the General Office **immediately** upon arrival, at which time you will be given:

- Rooming information as appropriate
- ID/Swipe Card
- Dinner Menu

To ensure that the Accommodation is prepared to the highest standard, Guests are advised that we aim to have **Dormy Lodge Rooms** available by **2.00pm** and **Resort Accommodation** by **4.00pm**.

CHECK-OUT

All accommodation must be vacated by **10.00am**.

If playing a Round of Golf on day of departure, please **return Room Key** to Main Office **prior** to doing so (even if settling Final Account after play).

FREE GOLF qualification – for Fully-Inclusive Packages only:

1 night stay: One Round (18 holes)
2 night stay or more: One Round (18 holes) per day, plus day of departure

Further Golf may be played but will be charged at the highly discounted Resort Guest Rate as follows:

9 holes	£13.50 (weekdays) and £14.50 (Sat, Sun & Bank Hols)
18 holes	£24.00 (weekdays) and £26.50 (Sat, Sun & Bank Hols)

BUGGY/TROLLEY HIRE

Buggy	£23.00 per Round	£33.00 per Day
Electric Trolley	£11.00 per Round	
Trolley	£ 4.50 per Round	

NOTE

- a) payment in full is required on all Buggies pre-booked.
- b) we aim to have Buggies on the Course from April through October, and, possibly, March and November. However, this cannot be guaranteed and at **ALL TIMES** will be **weather permitting**.

COURSE RULES

All Golfers **MUST** report to the Pro Shop for Green Fee Tickets **prior to play**.

DRESS CODE and **COURSE ETIQUETTE** applies.

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(cont.)

MISCELLANEOUS

- If your expected time of arrival is **after 8.00pm** please notify the Office accordingly. Upon arrival, report directly to the **Clubhouse** where all relevant information will be found.
- If a **cancellation** is received whereby leaving one person only in a Room, a single supplement of £28.50 per night will apply. This will apply to both the Dormy Golf Lodge and Resort (Log Homes).
- **Wi Fi** is available within the Clubhouse and Bowls area *(free of charge)*.
- **Jeans** may be worn in the Restaurant after 7.00pm but **not** Trainers.

DRESS CODE APPLIES AT ALL TIMES

(see separate sheet)

- **Disabled Car Parking** – there are two designated spaces a short distance from the Entrance to Clubhouse on a level surface.
- With regret, **PETS** are **NOT PERMITTED** on Site at any time.

- Guests are requested to conduct themselves in a reasonable manner at all times and are requested to leave accommodation in a reasonable state.

Any Guest judged to have caused damage to Property belonging to “The Dorset Golf & Country Club” **will be charged in full for the repair or replacement** of that Property. Any Guest causing **excess cleaning** duties will be **charged** a statutory sum of **£100.00** towards cost of same.

“The Dorset Golf & Country Club” reserves the right to terminate the accommodation letting without notice.

- You must take all necessary steps to safeguard your Personal Property. No liability is accepted by the Company in respect of damage to, or loss of, such Personal Property except in the case of the Company where the damage or loss is caused by the negligence of the Company or its Employees (providing they were at the time acting in the course of their employment).
- Any Property left behind by Guests will be forwarded upon receipt of the cost of Postage & Packing. “The Dorset Golf & Country Club” accepts no responsibility for the loss or damage of the Package whilst outside of “The Dorset Golf & Country Club’s” control.
- The Company shall have no liability for any death or personal injury unless this results from the negligence of the Company or its Employees (providing they were at the time acting in the course of their employment).
- The Management cannot accept responsibility for any loss or damage to property or vehicles left in the Car Park.

Whether you are a regular Visitor or with us for the first time, we aim to make your ‘stay’ an enjoyable one